



1 July 2022

Investment Instruction

eXpand Super | eXpand Pension | eXpand Investment

Please complete these instructions in BLACK INK using CAPITAL LETTERS and ✓ boxes where provided.

Use this form to:

- switch between existing investment options or re-weight your investment portfolio;
- change your Standing Instructions; or
- set an Automatic re-weight instruction to your portfolio.

Please note that when changing investment options you will not necessarily have the most recent product disclosure statement for that investment option and accordingly may not have information about material changes and significant events affecting that investment option. You can obtain a product disclosure statement from www.myexpand.com.au or your licensed financial adviser.

To ensure the investment option selections are listed correctly please add the APIR code along with the name of the investment option. Please refer to the eXpand investment menu list for available APIR codes.

Fixed Term Annuities cannot be purchased using this form and can be purchased online or by contacting ClientFirst.

Step 1: Client details

Account number

--	--	--	--	--	--	--	--	--	--

Account name

Please refer to the below summary as a guide to which sections you may need to complete:

Step 2: Pending transactions

Step 3: Investment redemptions

Step 4: Investment purchases

Step 5: Deposit Instruction

Step 6: Re-weight portfolio (including establishing an automatic re-weight facility)

Step 7: Cash Account preferences

Step 8: Income Preferences

Step 9: Client declaration and signature(s)

Step 2: Pending transactions

To provide you with an efficient service we will not wait for pending transactions to complete before we process your instructions. If you have a pending transaction (a redemption or purchase) currently in progress at the time we receive new instructions (Step 3: Investment redemptions, Step 4: Investment purchases or Step 6: Re-weight portfolio) it may result in a variance to your instruction and your request may not be fully completed. This may result in a balance remaining in an investment where you intended to redeem 100%.

By ticking the box below you can instruct us to wait for all pending transactions on investment options included in your new instructions to complete before we process your instructions.

I acknowledge my request will not be actioned until all pending transactions on investment options included in my new instructions are completed.

Listed investments

Minimum trade is \$2,000 per listed investment.

ASX code	Investment option	Units	OR Investment amount
<input type="text"/>	<input type="text"/>	<input type="text"/>	\$ <input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	\$ <input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	\$ <input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	\$ <input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	\$ <input type="text"/>

Please note:

- If additional investments are required, attach a separate signed sheet.
- Whilst you can enter a dollar amount, the trade will always be converted to units so the amount requested may be more or less.

Term deposits (minimum \$5,000)

Months	<input type="text"/>	Amount \$	<input type="text"/>
Months	<input type="text"/>	Amount \$	<input type="text"/>
Months	<input type="text"/>	Amount \$	<input type="text"/>
Months	<input type="text"/>	Amount \$	<input type="text"/>

Please select your provider:

- Adelaide Bank
- NAB
- ANZ

Please note: 3, 6 and 12 month terms are offered.

Step 5: Deposit Instruction

Please advise us of your Deposit Instruction.

100% Cash Account

OR

Deposit Instruction (please complete section below)

Please note:

- Please ensure that the Deposit Instruction includes at least the default minimum allocation of 1% against the Cash Account. The percentages allocated to the Cash Account and your selected investment option(s) must add up to 100%.
- For a full list of investment options available for selection within eXpand go to our website to view the **eXpand investment menu** and list your selections in the space provided.
- To ensure the investment option selections are listed correctly please add the APIR code along with the name of the investment option.
- Maturing investments (term deposits and fixed-term annuities) and listed investments cannot form part of your Deposit Instruction. Please refer to Step 4 to specify these instructions.

Step 7: Cash Account preferences

Cash Account limits

You must maintain a minimum percentage allocation to the Cash Account.

Please specify one of the following options:

Cash Account minimum of 1%

OR

Cash Account percentage nominated in your Deposit Instruction

OR

Custom Cash Account minimum of %

Cash Account dollar-based minimum (optional)

You may also nominate a dollar-based minimum on the amount held in your Cash Account (subject to a \$5,000 minimum) that will be used in conjunction with your percentage-based minimum stated above.

If your Cash Account falls below zero, we will then top-up your Cash Account to the lower of your dollar-based minimum or percentage-based minimum.

To set a Cash Account dollar-based minimum, please specify the amount here

\$

Cash Account top-up

If the balance in your Cash Account is zero or below, the Trustee/Service Operator will top up the balance to the lower of:

- your selected Cash Account limit; or
- the Cash Account
- dollar-based minimum .

We will top up your Cash Account balance by redeeming the necessary amount from your managed investments (without prior notice to you) in accordance with the method you have selected below:

Pro-rata (default option) – Redeem funds across all managed investments according to the proportion of the portfolio that they represent.

OR

Redemption instruction – percentage – Redeem funds from specified managed investments according to the percentage allocation nominated below.

OR

Pecking Order – Redeem funds from my managed investment(s) according to a prioritised list specified below.

If you don't indicate a top-up method, the default option of pro-rata will be applied.

Redemption Instructions – percentage and pecking order.

APIR Code	Investment option	Allocation (%)	Pecking Order
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="1"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="2"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="3"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="4"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="5"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="6"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="7"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="8"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="9"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="10"/>
Allocation % total (must = 100%)		<input type="text"/>	

Please note

- If you selected the pecking order option, please specify which managed investments are to be used and the pecking order in which the funds are to be redeemed, one at a time.
- Where you have selected to have a percentage redemption instruction, the percentages allocated for your selected investment option(s) must add up to 100% not including the Cash Account.
- To ensure the investment option selections are listed correctly, please add the APIR code along with the name of the investment option.
- Restricted investments, listed investments, investment options with extended redemption periods, capital guaranteed income/pension investment options and annuity funds and term deposits (maturing investments) cannot form part of your redemption instruction – percentage.
- Managed Portfolio Service (MPS) assets cannot be selected as investments for redemption. However, where all managed investments have been sold down, Cash Account top-up may draw down from the Managed Portfolio Service Cash. The Managed Portfolio Service is only available to financial advisers from approved dealer groups.

Step 8: Income preferences

I direct the Trustee/Service Operator to manage income distributions that I receive from managed investments as follows:

Re-invest (default option) – Re-invest 100% of the income distributions back into the same managed investment that made the income distribution.

OR

Retain in Cash Account – Leave all income distributions to accumulate in my Cash Account.

OR

Income Instruction – percentage – reinvest the income into the managed investments selected below.

If you have selected the Income Instruction – Percentage, please specify which managed investments are to be used and the respective allocations. Please ensure that the Income Instruction does not contain listed or maturing investments.

If you don't indicate your income preference, the default option of re-invest will be applied.

Please note: Managed Portfolio Service (MPS) asset income instructions are excluded from Income preferences.

APIR Code	Investment option	Allocation (%)
<input type="text"/>	Cash Account (Mandatory)	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
Total (must = 100%)		<input type="text"/>

OR

Automatic Income Distribution Facility (eXpand Investment Only) – Transfer accumulated income distributions to the nominated account and frequency specified below:

Quarterly Half-yearly

If you would like to update your nominated financial institution, please refer to the **Nomination of Financial Institution Form** available from our website or by contacting ClientFirst.

Step 9: Client declaration and signature(s)

Important note: The Trustee/Service Operator collects the information in this form in order to process your investment instructions. Any personal information provided in this form will be handled in accordance with the Trustee/Service Operator's privacy policy, available at www.myexpand.com.au/privacy.

If you do not provide all of the requested information we may not be able to action your request.

- **Managed investments** – I/We confirm that all investment information, including the objectives and relative risk of each of the strategies, has been made available to me/us. I am/We are fully informed of the range of investment strategies that can be chosen and the circumstances in which they can be changed.
- **Listed investments** – I/We hereby authorise that the designated investments be traded on my/our behalf and acknowledge that this authority is provided on the basis that the Trustee/Service Operator will effect the trade according to the terms and conditions within the Product Disclosure Statement/Offer Document.
- **Maturing investments** – I/We understand these investments are fixed term and penalties will be incurred if terminated prior to maturity.
- **Automatic Re-weight Instructions** – I/We acknowledge that re-weighting my investments may trigger capital gains and/or losses and understand that this may impact my tax position or benefit in the Fund.
- I/We also acknowledge these assets will be held in the name of the custodian, Australian Executor Trustees Limited ABN 84 007 869 794 AFSL 240023.
- I/We consent that where I/we have chosen an investment with a long withdrawal period (illiquid investments) or there are delays receiving proceeds from selling the investments, any withdrawal or transfer request may be delayed for more than 30 days.
- I/We understand that the Trustee/Service Operator may, in its discretion, sell illiquid investments, listed investments and fixed rate/fixed term investments to fund pension payments (if applicable) and restore Cash Account levels.
- I/We confirm that I/we have received and considered the product disclosure statement for each of the investment options selected.
- I/we consent to the collection and use of the above information by the Trustee/Service Operator for the purposes specified in the Product Disclosure Statement/Offer Document.

Target Market Confirmation (mandatory)

I/We have received personal financial advice in relation to the investments selected in this form;

OR

Where relevant, I/we have reviewed and understand the Target Market Determination for the investment(s) selected and confirm that the investment(s) meet my/our objectives, financial situation and needs.

Please note: if your investment objective(s), timeframe and/or risk profile are inconsistent with those of the investment(s) you have selected, then we suggest you seek financial advice that takes into account your personal circumstances.

Signature

Signatory 1	<input style="width: 100%;" type="text"/>	Date	<input style="width: 30px;" type="text"/>	/	<input style="width: 30px;" type="text"/>	/	<input style="width: 30px;" type="text"/>
Role (such as Investor/ Director /Trustee as applicable)	<input style="width: 100%;" type="text"/>						
Full name	<input style="width: 100%;" type="text"/>						

Additional signatures (if required)

Signatory 2	<input style="width: 100%;" type="text"/>	Date	<input style="width: 30px;" type="text"/>	/	<input style="width: 30px;" type="text"/>	/	<input style="width: 30px;" type="text"/>
Role (such as Investor/ Director /Trustee as applicable)	<input style="width: 100%;" type="text"/>						
Full name	<input style="width: 100%;" type="text"/>						

Signatory 3	<input style="width: 100%;" type="text"/>	Date	<input style="width: 30px;" type="text"/>	/	<input style="width: 30px;" type="text"/>	/	<input style="width: 30px;" type="text"/>
Role (such as Investor/ Director /Trustee as applicable)	<input style="width: 100%;" type="text"/>						
Full name	<input style="width: 100%;" type="text"/>						

Signatory 4	<input style="width: 100%;" type="text"/>	Date	<input style="width: 30px;" type="text"/>	/	<input style="width: 30px;" type="text"/>	/	<input style="width: 30px;" type="text"/>
Role (such as Investor/ Director /Trustee as applicable)	<input style="width: 100%;" type="text"/>						
Full name	<input style="width: 100%;" type="text"/>						

Signatory 5	<input style="width: 100%;" type="text"/>	Date	<input style="width: 30px;" type="text"/>	/	<input style="width: 30px;" type="text"/>	/	<input style="width: 30px;" type="text"/>
Role (such as Investor/ Director /Trustee as applicable)	<input style="width: 100%;" type="text"/>						
Full name	<input style="width: 100%;" type="text"/>						

Signatory 6	<input style="width: 100%;" type="text"/>	Date	<input style="width: 30px;" type="text"/>	/	<input style="width: 30px;" type="text"/>	/	<input style="width: 30px;" type="text"/>
Role (such as Investor/ Director /Trustee as applicable)	<input style="width: 100%;" type="text"/>						
Full name	<input style="width: 100%;" type="text"/>						

Common seal (of company) if required	<input style="width: 100%;" type="text"/>
---	---

Please forward all correspondence and enquiries to

Post: eXpand
Reply Paid 264, Melbourne VIC 8060

Email: clientfirst@myexpand.com.au

Telephone: 1800 517 124

Web: www.myexpand.com.au